

OUTLOOK

MAGAZINE OF THE MARRAM COMMUNITY

WINTER 2016

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Exciting LAKE TAUPO

Taupo is great all year round, regardless of the season. The nearby mountains for snow sports during the winter and the lake for water sports during the summer. What more can you ask for? Taupo is a great hub in the central North Island busy with cafes, bars, restaurants and of course...great shopping!



Acacia Bay

- 10 minutes drive to Taupo
- 1.5 hours to Tongariro National Park

Lake Taupo

- 3.5 hours to Auckland
- 1 hour to Rotorua

YES TAUPO IS EXCITING ALL YEAR ROUND!

- Some of the BEST trout fishing in the world, even international anglers head this way to experience 'the catch of your life'!!!
- Have you thought about walking the Tongariro Crossing? Just a tip though, you may want to tackle this out of winter, otherwise you'll need your crampons and an ice axe.
- Adventures in Taupo include jet boating, sky diving, bungy jumping, mountain biking and much more.
- Head to the AC baths or De Bretts for a relaxing time in the hot pools or a good splash around for the kids.
- Don't forget to check out the golf courses and the awesome Huka Falls, the most popular natural feature in New Zealand.

Lake Taupo is a favourite Holiday Destination.

AND Marram is lucky enough to offer you 5 homes in the heart of Taupo and 2 homes in nearby Acacia Bay.

BOOK NOW



INTRODUCING OUR NEW VOLUNTEERS FOR TAUPO...

Matt and Helen

"Hi Matt here...I was born in England and brought up in a small village on the coast just north of Liverpool. During my 20's, I spent a lot of time backpacking around the world. I fell in love with Taupo and immigrated here 6 years ago. I worked for Skydive Taupo when I first arrived and then went on to manage and run Rainbow Lodge, New Zealand's first purpose built backpackers. I organise a pub quiz at the local Irish bar Mulligans on Tuesday nights where I met my partner Helen, who also happens to come from the UK, East Yorkshire."

So if you are around on a Tuesday, why not pop down to Mulligans for a drink and even join in the quiz? Matt and Helen would love to meet you!

BRAND REFRESH A HIT!

The Marram brand refresh was launched on 1 April and has been a hit in our community.

As well as looking good... we've made Marram simpler so you can take full advantage and get your holidays & healthcare sorted!

We've also refreshed our staff!...Only kidding but here's a photo just so you know who's who!



Want to jazz up your tea room or office? We've a lot of fresh promotional material shown here that we'd love to send you if you don't already have it. Just let us know what you would like and the quantities and we will get onto it! [Just email marketing@marram.co.nz](mailto:marketing@marram.co.nz)



CONTRIBUTOR NOTICES

BAD MANNERS

It's interesting to note the number of reasons why our volunteers are contacted. We agree that "if anything is not right for you, to contact the volunteer". **But...we draw the line at late night phone calls.** Here are some examples of why people phone the volunteers:

- A holidaymaker phoned a volunteer at 10pm to ask for Salt and Pepper shakers (which are not provided in our homes)
- A request to collect and wash a mattress protector
- A late night request to change a light bulb which wasn't working

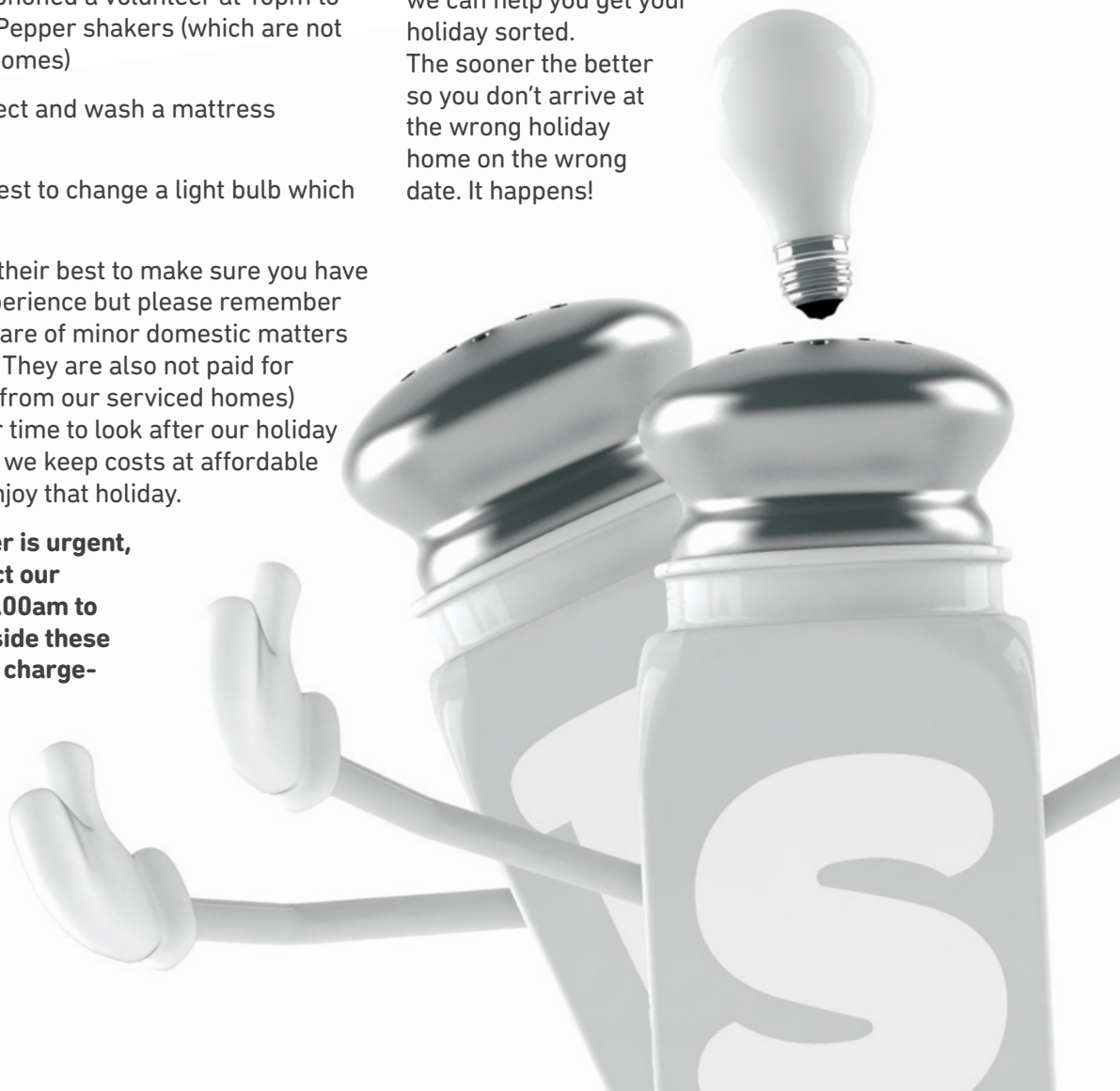
Our volunteers do their best to make sure you have a great holiday experience but please remember that you can take care of minor domestic matters while you're there. They are also not paid for this service (apart from our serviced homes) and volunteer their time to look after our holiday homes, in this way we keep costs at affordable prices for you to enjoy that holiday.

Unless your matter is urgent, please only contact our volunteers from 9.00am to 9.00pm. Calls outside these hours may incur a charge-out fee.

CONFIRMATION PAPERS

We send you your confirmation papers once you've made your booking. They tell you what you need to know so you can enjoy your holiday. Please check you've booked the right location and the dates as soon as you get them. If you haven't, contact us and we can help you get your holiday sorted.

The sooner the better so you don't arrive at the wrong holiday home on the wrong date. It happens!





HEALTHCARE MATTERS

On 1 April 2016, we changed your healthcare benefit to include the items listed below. Now you can have your Contraception, Vaccinations and much more considered for reimbursement. How good is that!

GP visit now includes:

- Comprehensive medical Check-ups
- Contraception
- Drivers Licence Medical
- Family Planning expenses
- Referral Letter
- Unspecified injections
- Vaccinations (except Travel)
- Vasectomy

Prescription now includes:

- Baby milk formula
- Contraception
- Dental prescriptions
- Family planning expenses
- Food & Dietary supplements
- Elevit
- Propecia
- Anti-smoking
- Sexual Enhancement
- Weight loss/control



Photo COMPETITION

We had such a great response to the Summer holiday snaps competition! Too many great photos to choose from, so we ended up not just having a 1st prize but a 2nd & 3rd prize also. So here are the 3 winners!

1st prize for a week away in a Marram holiday home went to Kate Palmer for this great summer pic of the kids taken at Cooks Beach on the Coromandel Peninsula.



2nd prize of a weekend away in a Marram holiday home went to James Winch for this great photo of his daughter Everlyn taken at Rabbit Island in Nelson.



3rd prize of a weekend away in a Marram holiday home went to Terry Donaldson for this clever photo taken of his daughter Brooke at Ohope.



Share the benefits **AND WE'LL REWARD YOU!**

Are your workmates and colleagues in the loop about Marram? Glance around the office...who looks like they could do with a great holiday or cheaper healthcare? Well here's your chance to cut them into the action.

All you have to do is get them to go to www.marram.co.nz and click the big "Sign-up Now" button. Dead simple.

What's that?

You think we should sweeten the deal? Ok, for every workmate you refer to us, we'll send you your pick of either a:



The more workmates you sign up, the thicker your stack of vouchers. You can even split them with your workmates if you want but we think they're getting a pretty sweet deal already. Oh, and in case you're wondering – yip, your workmates have to sign-up and actually start contributing to Marram first! Nice try though.

If they'd like to learn more, tell them to check out all of Marram's great benefits on our website.

Just tell your workmates to choose "Referred by Marram Contributor" when the application asks how they heard about Marram and you're golden. It's just a pity you can't sign up twice!

**...and the deal only runs until
10 June, so chop, chop!**

This offer is only available to Contributors. Marram's T & C's apply.

Our last edition of *Outlook* went for a little jaunt all the way to Japan with Glenn (CEO) for his Japanese daughter's wedding which coincided with the Japanese Spring Festival. The Cherry Blossom tree is the emblem of the festival.

You may have noticed from the various pics in past editions that the *Outlook* gets around the world with Marram staff. If you're heading off somewhere overseas, grab an *Outlook* to take as we'd love to see a pic of it and YOU in some iconic destination, which we will share with our readers!

