

Marram

outlook

WINTER 2012

Magazine of the Marram Community



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- NOT FORGOTTEN!

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SUCCESS

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.....and more!

Winter's here!

Welcome to our Winter Edition!

Holiday Spotlight

PALMERSTON NORTH-NOT FORGOTTEN!

Palmerston North has a feast of amazing attractions to suit all needs! From the famous NZ Rugby Museum, galleries, Science Centre, Manfeild Raceway, horse racing, the Victoria Esplanade Gardens and Manawatu Riverside Walkway along with great shopping and cafes. The city is sited around an open piece of land known as "The Square" with its lawns, gardens and the clock tower.

We receive very favourable comments about our homes but we're not surprised. Don Tietjens has been the House Volunteer since 2003 and his commitment in maintaining the homes and grounds to a high standard is well known. Don has always said it gives him satisfaction knowing that everyone staying will be comfortable and enjoy their holiday.

For those staying in Palmy, Don recommends you try his favourite café located at the Esplanade. The Esplanade café is an historic building which used to be at the old Post Office and was restored and relocated to the present site some 20 years ago. "I enjoy the park, like the surroundings, the food is good and the coffee is great". When staying, if you see Don, please stop for a chat as he is happy to provide some good local advice.

Don is interested in woodcraft and belongs to the Manawatu Woodworkers Guild. He recently completed the carving of an old fashioned rocking horse now on display and for sale in a craft shop in the city.

We acknowledge the wonderful contribution of all our House Volunteers and this month salute Don with grateful thanks.

Marram has two homes, located in a quiet street within walking distance of The Square. Both homes are flexi stays, so you choose what nights and for how long you stay. We also have made sure you will be nice and cosy while you stay with heat pumps installed just last month. **Palmy you Rock!**



Palmerston North Units 1 & 2



Turitea Windfarm



Rugby Museum



The Square



Don Tietjens - House Volunteer

Refurbishments

2012 is a busy year for refurbishing Marram homes. Last year we completed 27 homes, this year we will do 34! We are under way in Plimmerton, Kaikoura and Nelson and then we'll start Ngarimu Bay, Ohope Beach and Rotorua, finishing the year refurbishing Napier and Auckland (Sandringham).

WELLINGTON APARTMENTS HUGE SUCCESS!

What more can we say? Just some of the wonderful feedback we are receiving each day.

The Wellington City Marram apartments are fantastic! Modern, clean, spacious, well equipped and serviced and very handy to everything. Just up the road from Te Papa the building has secure parking. Hop out of your car and it's just a hop, skip and a jump to your apartment. I highly recommend them and intend to book again soon.

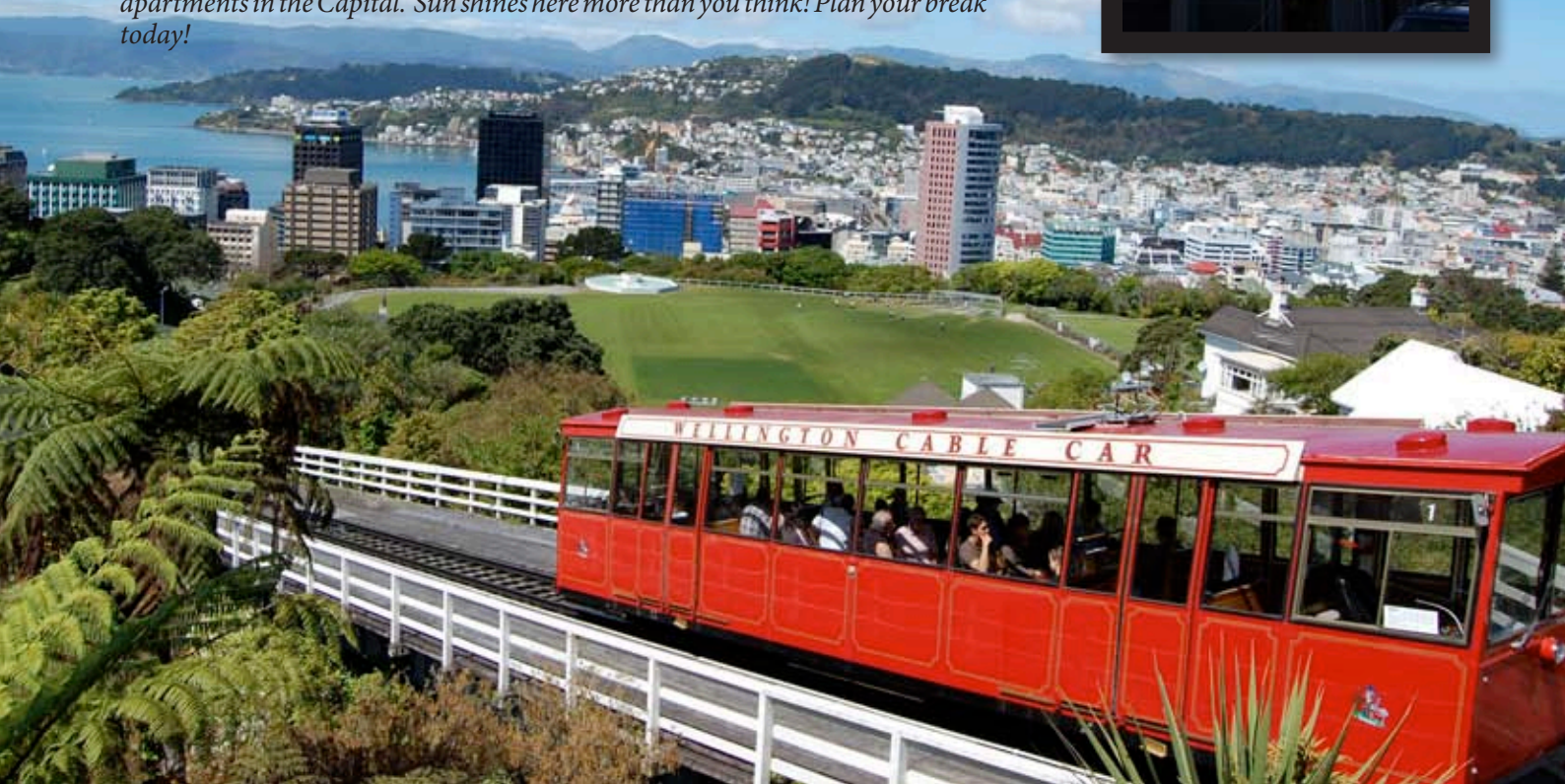
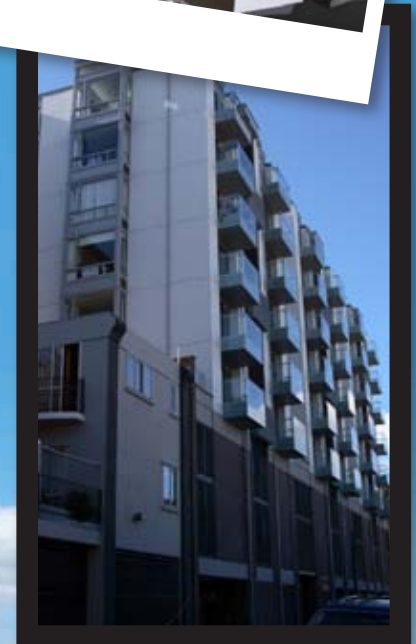
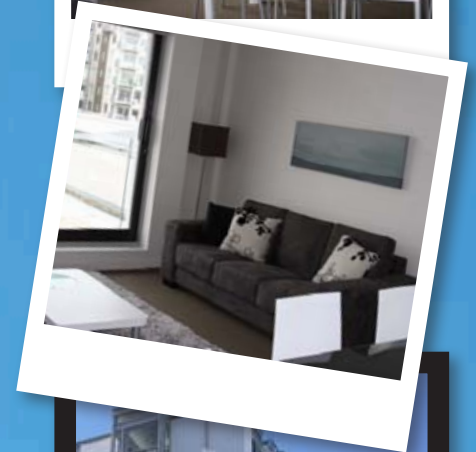
Return visit to the apartments. Once again brilliant! Try Restaurant 88 on the corner of Tory Street and Lorne Street. Delicious! Visit to the Reserve Bank Museum was interesting. Accept the curator's (Mark) free guided tour. Kayaking on the harbour was fun. Fergs Kayaks on the wharf had double sea kayaks for \$40 for one hour. Great way to see the city from a different perspective. Sitting on the bean bags on the lawn at St Johns bar with a glass of beer was a nice way to enjoy a sunny (yes...sunny!) afternoon. Cafe L'Affare (walk through Moore Wilsons) was really, really good. The best coffee we have had in a while. Thank you Marram for such great apartments.

Apartment 3B fantastic 5 star accommodation. What a great apartment so close to the waterfront and all the attractions. We loved that it was fully serviced. Thoroughly recommend it. Thanks Marram.

Thanks Marram for a fantastic holiday home. 2 minutes walk from Courtenay Place. Very easy to find. Flew in from the SI and used public transport all week, really good, especially since my wife is now on the Super! The home itself was very comfortable, very well provided, appreciated the DVD player! The layout of the flat is great, very compact, really taken with the washing machine and dryer in the cupboard. Thanks again guys, what a privilege to be a part of something as co-operative as Marram. Keep up the good work, I hope everybody who uses these flats appreciates them as much as we did.

Word is getting out and these apartments are very popular with all our contributors and lifetimers.

Don't miss out on your opportunity to experience these fabulous, fully serviced apartments in the Capital. Sun shines here more than you think! Plan your break today!



OPTICAL BENEFIT

Are you, or any members of your family, all googly-eyed because you can't see properly?

Do you wish your arms were longer?

Do you struggle to read directions to your next holiday home destination?

YOU MIGHT NEED GLASSES...

...Marram can reimburse for 100% of the cost of an optical consultation and the purchase of glasses or contact lenses.

The maximum amount payable under this benefit is \$250 per person over a two year period.

Please contact us to check your next eligibility date before you proceed with purchasing new glasses/contact lenses.

CLEANING COMPLAINTS!

Unfortunately, we are still receiving too many complaints. When you arrive, if the cleanliness of the home is unacceptable, please immediately note down what is not up to standard. Most importantly please take photos and send them to us. We will then be in touch with the prior tenant and they will either be on-charged cleaning costs or banned.

WE TAKE CLEANING COMPLAINTS VERY SERIOUSLY!

Orthodontic Benefit

Do you have family members who lack the confidence to smile because their teeth have grown in all directions?

Well the good news for you is that Marram can contribute to:

- Teeth realignment and straightening
- Adjustment
- Extractions related to realignment

We can reimburse 60% of your costs to a maximum of \$600 per person.

Receipts must be received by Marram within 12 months of payment being made.

Keeping your contributions up-to-date

If you have a period of time where you are not at work and may be on ACC or sick leave, you still need to pay your Marram contributions to avoid another healthcare stand-down period once you start work again. These can be paid by direct credit into our bank account and are paid at the full rate of \$6.50 per week. Please contact us to find out the amount of the arrears owing. Non-payment of the arrears could affect your ability to claim healthcare expenses or be eligible for Lifetime Status if you leave employment.

If you are unsure whether you are up to date with your contributions, feel free to phone Marram's Customer Service Team on 04 801 2920.



Settlement for the sale of Marram's Te Anau homes took place on the 30th April 2012 and we therefore sadly farewell Sheree Hemí, our House Volunteer. Marram thanks Sheree for her commitment and dedication to ensuring the homes were maintained at a high level and all holidaymakers had a comfortable and enjoyable stay.

Thanks Sheree for an outstanding contribution.

We wish you well for the future!

● Matt wins iPhone 4S



Once again, thank you to all who referred their work colleagues in the last referral competition! This time we had 90 people join from our affiliated organisations; 90 more contributors able to request healthcare benefits... taking a bit of pressure off the household wallet and also the opportunity to enjoy some great value accommodation in the 160+ holiday homes around the country.

Our lucky winner this time was Matt Wong from Telecom, Wellington. Congratulations Matt!

Matt selected the iPhone 4S as his prize!

So...you guessed it, it is that time again for our next referral competition and the chance to win; this time it's the all new iPad Gen3! With breakthrough retina display!

& REFER & WIN!



● iPad 16 GB Wi-Fi Gen3

Refer a work colleague between **31 May and 15 June 2012** and you both go into the draw to win this great prize.

You know the drill...all you need to do is go to www.marram.co.nz/forms.aspx and select the correct Referral Joining Form - your organisation will have a preferred method of Payroll Deduction or Direct Debit.

Complete the form and send it in to us. **Easy!** Remember, you only contribute \$6.50 per week (or even less if you get a subsidy from your employer).

This offer is only available by using the stated joining forms. Competition drawn 31 July 2012 and winner notified. Marram's terms and conditions apply.