

Marram

# outlook

Summer 2011

Magazine of the Marram Community

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## Welcome to our Summer Edition...

Christmas is nearly upon us and I'm sure we are all looking forward to those hot summer days.

This is a perfect time of the year to really appreciate all the benefits of Marram. We know there are a very large number of you taking off to Marram holiday homes all over the country. Be sure to let us know some of your experiences and we expect to see some of your holiday 'pics' as well.

But no matter how or where you celebrate, all of us here at Marram hope you enjoy your break and keep safe.

The Marram Team

## Marram Holiday Essentials

Before departing on your Marram Holiday, we advise you include a Marram Kit Bag. Items we recommend you pack in your Marram bag are...

- Sheets to fit your beds
- Bath towels
- Bath mats
- Facecloths
- Soap
- Toilet rolls
- Tea towels
- Dishwash liquid
- Washing powder
- Cleaning items, OR TAKE OUT THE HASSLE, ENJOY YOUR HOLIDAY AND BOOK A CLEANER!



## Donating inventory items

Once a year, we do a full inventory check at each of our holiday homes and replace any items that need replacing or purchase missing items.

However, we do receive helpful feedback advising us that a wine glass is missing or a potato peeler or knife. As you can understand, to send individual items around the country is an extra cost and we prefer to do this only once a year to keep costs down.

If during your stay you find some items are missing, or you break something, we would be very grateful if you would purchase these items and donate them to the home.



# Contributor Notices

## Email Addresses

Is your correct email address recorded with Marram? If you have left employment at an Affiliated Organisation and enjoy Lifetime Status, please remember to Login to your profile and change your work email address to your personal one. If you don't do this, you will miss out on receiving our promotional emails, information updates about Marram and your booking confirmation papers will not get delivered to you. If you have forgotten your password, phone us on **04 801 2920** and we can reset it for you.

Our office will be closed from midday Friday 23 December to 4 January 2012.

Any claims received from Thursday 22 December will be processed within 15 working days after our return to the office in January 2012.

holiday office hours



Please go to Marram Online to print out the latest copy of the claim form. This form supersedes any previous versions which give incorrect information about the dependent criteria. Go to [www.marram.co.nz](http://www.marram.co.nz) and click on **Forms and Downloads** at the bottom of the Home page.

**PLEASE ALSO REMOVE ANY STAPLES FROM RECEIPTS WHEN POSTING YOUR CLAIMS TO MARRAM.**

## REMEMBER

Check-in time **2 p.m!**

Check-out time of **10 a.m.**  
if you have booked a cleaner

Check-out time of **11 a.m.**  
if you are cleaning the unit  
yourself.

Please ensure you stick to these times. They have been set so our volunteers can check the homes, clean if required and deal with any problems before the next tenant arrives.

### Marram Online...

...will be available for information 24/7 during the holiday period. If you forget your holiday home confirmation papers, you can access all information by logging in to Marram Online with your email address and password provided you have already registered to use Marram Online.

However, please remember to read your Confirmation Papers thoroughly when you receive them, check your booking dates, check-in times, cleaning requirements, volunteer details and please ensure you take your papers with you!

Thanks to all those who recommended Marram to their colleagues!

Many thanks for referring your colleagues in our last referral campaign! It's great to see how many of you want to share Marram with your workmates so they too can reap the benefits. Our lucky winner of the iPad2 was Michael Lightfoot from Telecom, Christchurch. Go Michael; enjoy booking that Marram holiday on your new iPad2!

We had 134 people join Marram as the result of the last referral. We are sure all these new contributors will enjoy the benefits of Marram and understand why their colleagues recommended them. It's talking to your colleagues that makes them realise **there really is no catch!** ...as who would recommend something if there was a catch? ...you would end up with no friends!

...but by recommending Marram you'll end up with lots of friends! 😊😊

So...it's that time again...

# & REFER & WIN!

Refer a work colleague between **29 November 2011 and 16 December 2011** and you **both** go into the draw to win one of these great prizes. If you are the lucky winner, you can choose which prize you want:

- iPad2
- Samsung Galaxy S II Smartphone
- Panasonic Home Theatre System with 3D Blu-ray player
- Canon EOS Twin Lens SLR Camera

All you need to do is go to [www.marram.co.nz/forms.aspx](http://www.marram.co.nz/forms.aspx) then select the correct Referral Joining Form – your organisation will have a preferred method of Payroll Deduction or Direct Debit. Complete the form and send in to us. **Easy!** Remember, you only contribute \$6.50 per week (or even less if you get a subsidy from your employer)

This offer is only available by using the stated joining forms. Competition drawn 9<sup>th</sup> January 2012 and winner notified. Marram's terms and conditions apply.



## A word from the Chairperson ...

“I have enjoyed being part of the Marram Community for over 15 years and now to be Chairperson of the Board of Trustees brings me great delight.

Please you can help Marram by spreading the word of what a comfort it is to know that, as part of the Marram Community, you have access to affordable holiday accommodation and financial assistance for healthcare. In the current economic times, everything helps so make sure you take advantage of this great employee benefit and encourage your co-workers to do the same.



I will take this opportunity to thank the Board of Trustees along with Glenn Clark and his team for their dedication and hard work over the last 3 years. We have seen some very significant and successful changes to Marram over this time.

I am looking forward to the New Year with more new ideas for Marram, opportunities, change and making the most of my role as Chairperson of the Board of Trustees.

Have a wonderful holiday season. ”

Jan O'Neill