



# MARRAM HOLIDAYS



## LIFETIME BENEFITS



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# WELCOME LIFETIMER

**Congratulations!**  
You've achieved one of Marram's highest awards - Lifetime Status.  
You earned this because

-  You were employed by our Affiliated Organisations for at least five years but have now left; and
-  You've made continuous contributions to Marram for the last two years.

## WHAT ARE THE PERKS FOR LIFETIMERS?

As a way to say thanks, we want you to keep enjoying Marram Holiday Homes for life – no further contributions - you'll only pay for the homes you book from now on.

Lifetimers are asked to pay a surcharge for each booking, which will depend on the season and length of your stay.

It's still great value for money.

So kick back, relax and enjoy the best Aotearoa New Zealand has to offer.

Cheers! We reckon you've earned it.



# MARRAM HOLIDAY HOMES

## 150 holiday homes in over 40 of Aotearoa New Zealand's best holiday destinations

Three seasonal prices - peak, shoulder and off-peak, mean you never pay more than you need to.

Special deals: Check out [marram.co.nz](http://marram.co.nz) for the latest offers!

Book up to a year in advance - plenty of time to plan your holiday and get everything organised. Remember you can book just one night if you want, so there's loads of flexibility. Great for a weekend or mid-week break away.

All homes are cleaned on departure but some homes, labelled as 'Serviced' also have linen provided. Cleaning and 'Service' costs are included in the price you pay when booking.

And your pets are welcome in our growing list of pet-friendly homes.

No more separation anxiety. With Marram your pets can go on holiday too, when you book a pet-friendly home.



# Marram's even better with website improvements you'll love!

All your holiday booking facilities are still there, they're just easier to use.

The new Marram website offers great new features, including:

- a clear and easy booking process;
- standard and advanced date/booking searches;
- news and special offers.

For clear instructions you can download the How To guides as needed.

You can find these under FAQ'S.

## How to book a holiday

### STEP 1

Log in to your Marram account. It's working when the top right login button changes to your name.

### STEP 2

Select Holidays from the drop-down menu and then "Book a home".

### STEP 3

Now select the Island, region and date range that apply, along with the number of guests who will be staying with you, and hit the "Find holiday homes" button on the right-hand side for results. You can also select Advanced Search if you want to apply more filters to your search.

A screenshot of the search interface. At the top, there are dropdown menus for "North Island" and "Auckland Central Suburbs", a "Select date range" field, and a "Guests" field. A yellow "Find holiday homes" button is on the right. Below this is an "Advanced search" section with several filter options: "Min no. nights", "No double beds", "Bed settee", "Prefer upstairs", "No stairs", "Pets preferred", "Pets not preferred", "Car parking", and "Boat parking".

### STEP 4

To select dates, click on the start date you'd like followed by an end date. The search function will look for holiday homes that have some or all availability in that date range, and you can select your days on the next page.

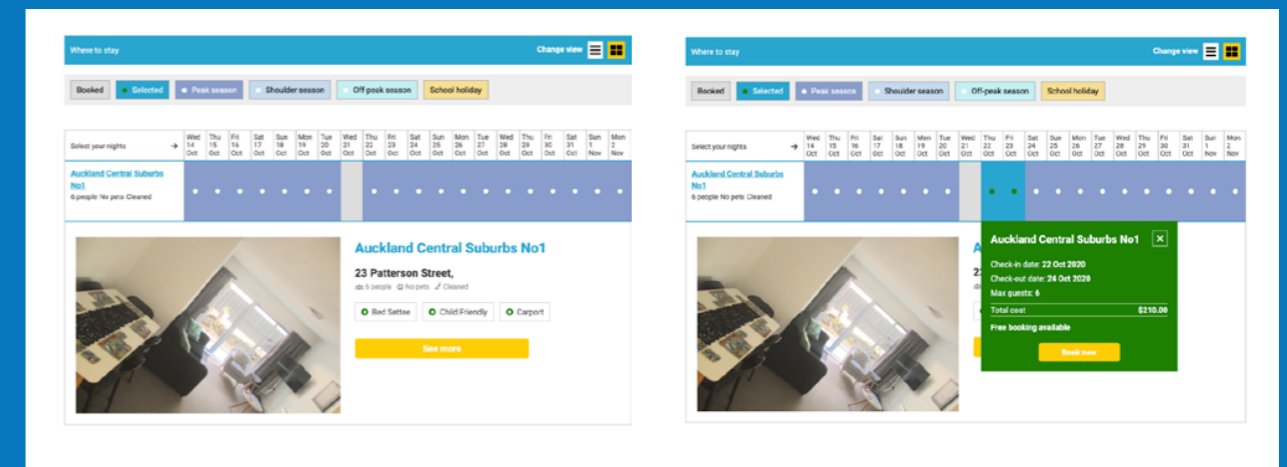
A screenshot of the date selection calendar. The calendar shows October 2020 and November 2020. The date range "14/10/2020 - 07/11/2020" is selected. The "Find holiday homes" button is visible on the right.

### STEP 5

Next, you'll see a page of results, displaying the holiday homes in the location and neighbouring areas, and a table displaying a range of your chosen dates.

### STEP 6

There's a colour key to help you understand the different booking seasons and available dates (without gaps) can then be clicked on.



### STEP 7

You'll now see a Booking summary page; this will display all of the details that have been selected for your chosen stay. Please double check everything before completing and processing your payment to ensure it's correct.

Once you're sure, select your chosen payment method and complete the booking.

When confirmed you'll also receive an email with details of your booking, or alternatively you can review all of your bookings, current and past, via your dashboard, in the My Bookings section.

A screenshot of the booking summary page for "Auckland Central Suburbs No1". It shows the address "23 Patterson Street", check-in date "Thursday 22 October 2020", check-out date "Saturday 24 October 2020", and 3 guests. A table shows the rental cost of \$160.00, a service/cleaning fee of \$50.00, and a total of \$210.00. Below the table is a "Confirmation email" section with a radio button for "My email address" and the email "karlabroad@hotmail.com". At the bottom, there are buttons for "Cancel booking", "Pay with credit card", "Pay with POLI", and "Redeem free booking".

Please note that you will only have 10 minutes to complete booking or the property dates will be released again.

## WHY ARE MARRAM HOMES SO AFFORDABLE?

Marram homes are about as affordable as it gets.

You're probably wondering how the costs can remain so low.

Marram owns the homes outright, so there's no mortgage costs built into the rental.

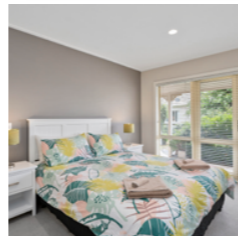
It also has a few investments set aside to refurbish and maintain the homes, so you're not paying for that either.

What you pay simply covers the day to day upkeep.

We've been providing holiday homes for more than 75 years now – so plenty of time to get it right.

Most importantly Marram's a not for profit organisation, so not in it for the money anyway.

Hats off to the people with the foresight and manaakitanga to set up the original Trust, all those years ago.



Read more about the Marram story:

[issuu.com/marramcommunitytrust](https://www.issuu.com/marramcommunitytrust)

Marram Community Trust  
PO Box 24006, Wellington 6142  
New Zealand

ph: 04 801 2920 | fax: 04 385 3558 | support@marram.co.nz

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Marram Community Trust | 8 Lorne Street | Te Aro | Wellington